



Quality, Security & Environment



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Our Quality Policy

ATS' goal : We want to be a leading supplier on the European market for your emergency transports

At ATS, everything we do has a unique goal : meet and satisfy our customer needs. In order to do so, we offer a range of premium services that enable us to ensure our durability and guarantee our European expansion to keep our position on the market as challenger.

OUR POLICY

- Respect the terms and transit time determined with the customer formerly
- Customer feedback at each stage of the consignment
- Return of information to the customer in real time
- Ensure the compliance and satisfaction of all the customer's needs
- Immediate customer information in case of incident and recording of failure
- Establishment of a security plan in compliance with regulations
- Use the latest technologies to improve and control our tracking system
- Enhance incessantly our organization and solution performances processes
- Ensure that each of our employees acquire new skills
- Optimized prices offered

Each employees working for ATS must comply with its policy but also with all of its quality processes answering the EN ISO 9001:2015 from April 2018. On behalf of all the employees working for the ATS company, we proclaim this following quality policy is understood and applied at every hierarchic stage.

Pierre CAMPANA



2 Our Safety Policy

ATS has made the security and safety of the people, goods and data a priority.

- Share our policies, goals, and values with our customers, suppliers and partners
- Set up KPIs to measure our actions
- Identify and foresee risky situations (delicate shipments, ADR, Military)
- Make sure our management system is applied in the field
- Comply with safety rules and security regulations
- Verify and secure our equipment
- Organize our safety conditions
- Protect ATS's strategic information
- Mettre en conformité notre politique d'archivage et de destruction des archives
- Select partners who already apply a safety policy in their organization

« I personally commit in the establishment, within ATS Group, of all the means required to respect our policy from all. I invite every ATS Group employee to undertake his alert duty if somewhere he's being confronted to a risky situation putting our safety at stake. I appeal to our whole organization to apply this policy flawlessly and with exemplariness . »

Pierre CAMPANA



3 Environment Policy

A major part of our clients has made Sustainable Development one their priority. ATS also decided to engage alongside them.

1. RESPECTING THE ENVIRONMENT BY REDUCING GREENHOUSE GAS EMISSIONS

- ATS develops mutually beneficial solutions
- Training all our drivers to eco-driving
- Encouraging our contractors to put procedures in place and follow equivalent training
- Our vehicles are equipped with GPS systems to reduce and optimize travel and journey numbers
- Renewing our vehicle fleet every 3 years to dispose of more energy-efficient vehicles

2. A Corporate Citizen

- Assisting the unemployed the return to work
- Encouraging and accompanying ATS's personnel as they grow their skills
- ATS contributing for population health :
 - Developing d'un **health center** (www.ats-sante.fr), which aim at transporting securely medical tools
 - Providing humanitarian organizations and ministries airfreight transport solutions with reduced profit margins

3. LIMITING OUR ENERGY CONSUMPTION AND NATURAL RESSOURCES

- Reducing water and electricity consumption in our different agencies
- Equipping 100% of vehicles according to EURO 5/ EURO6standards (Deflector, GPS system, particles filter, 6 gears gearbox following ECO GEAR standards)
- ATS is engaged in paperless process : access your billing data online, access your CMR online

Pierre CAMPANA

